

# Technical Service Offerings

## Talent

With a highly skilled talent pool of technical writers, designers, engineers, trainers and ILS specialists, BFS offers comprehensive Technical Services to support engineering and manufacturing organizations.

Our experienced team enables us to support you in engineering flexible and cost-effective solutions that are tailored specifically to your requirements.

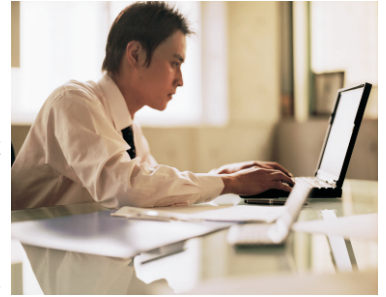
## Quality

BFS offers our customers a high degree of confidence backed by our reputation for long-term stability and reliability, stringent security measures and ISO 9001:2008-certified quality assurance practices as a GSA approved contractor.

## Solutions

Blue Force Services (BFS) provides technical personnel and support services to U.S. defense and government prime contractors and federal agencies, as well as businesses in the private sector. Our mission is to supply the critical support needed anytime, anywhere that allows our clients to focus on their most important tasks.

For our clients, the right solution is designed to meet the exact needs of its users within established budget and schedule constraints. Our solutions are designed and managed to satisfy both technical and operational requirements at the lowest total life cycle cost.



## Business Intelligence

BFS has the ability to recognize the interrelationships of presented facts and resources to guide actions toward desired goals. We assist our clients in gathering the data that is required to facilitate decision making and ensure a clear understanding of current functions as well as anticipated demands for well-informed steering of the enterprise.

## Contract and Resource Team Development

BFS has an extensive network of business partners from virtually every industry. We are able to bring the right people together for any program, project or contract to meet objectives and requirements.

## Program Management

Our staff will work closely with program and project teams to plan, initiate, execute, and control tasks, costs, and schedules. Communicating with the customer and team to identify requirements up front, providing performance, progress and schedule feedback, and working side-by-side with all involved alleviates wait time and the potential for incorrect activity and cost waste.

## Packaging and Delivery of Projects

We have the ability to distill complex and varying elements of programs and projects into concise and professional packages, such as proposals, white papers and data packages. Our team works with the client to customize a Project Plan that meets each individual contract's requirements in a timely, efficient manner.



# Technical Service Offerings

## Markets Served

Aerospace  
Automotive  
Defense  
Marine  
Mass Transportation  
Computer  
Hardware/Software  
Manufacturing  
Construction  
Education

## e-Business

BFS offers its clients the benefits of a cutting-edge e-business tool that allows suppliers and buyers to be faster and more responsive in business dealings, while reducing operating costs, gaining access to new business and accelerating the Purchase Order life cycle at the same time.

## Support Services

Refit/Retrofit Program Support  
Foreign Military Service (FMS)  
Project Collaboration  
Service Life Extension Program (SLEP)

## Key Capabilities

### Engineering Support

BFS employs engineers, designers, drafters and detailers to develop and integrate complete systems of all sizes, bringing to bear our unique combination of deep scientific and technical expertise, broad experience in the environments in which the systems will be used and strong engineering and program management processes and skills.

### Integrated Logistics Support (ILS)

BFS can move engineering and vendor source data into a structured logistics plan to support reparability and maintainability. We provide Total Asset Visibility into people, parts and data spread across the enterprise and around the world. We also optimize supply chain operations at the enterprise level while drilling into the pacing activities of systems life cycles.

### Technical Publications

Our team of highly-skilled technical writers, technical illustrators, editors and project managers allow us to provide services that encompass the entire technical publications spectrum, from printed materials to interactive electronic manuals (IETMs). We also have the capability to support conversion and enrichment of legacy data for support of SGML and XML, and are able to produce state-of-the-art electronic publications.

### e-Learning and Training Support

BFS provides our clients with exceptional training and curriculum development services, including creating and deploy effective Computer Based Training (CBT) courses that are interactive and aesthetically pleasing and operation of state-of-the-art training facilities.

### Technical Staff Augmentation

Our programs and services are flexible to meet client needs in supplying quality talent that delivers long-term, high-impact results. We specialize in recruiting, talent management and human resource outsourcing.

